BOOKING CONDITIONS

BUNGALOWS - MOBILHOME

The Reservation request can be made by mail or directly through our web site at www.lasiestasalou.com

The online pre-booking service allows you to check availability, work out the total cost of your stay and pay a deposit to hold your booking.

Your booking confirmation will be e-mailed to you within a short time, along with a receipt for your deposit.

The Deposit to confirm the booking will be:
- Mobilhomes&Bungalows Bookings: 40% of the total amount.
- Offers and Promotion Bookings: 100% of the total amount.

Payment may be made by Bank Transfer to our account (BIC BSABESBB) (IBAN ES 76) 0081-31-0001287730, indicating the name and dates of the reservation or by paying on-line directly on the link found in the e-mail of acceptance of pre-booking.

Failure to make the payment before this date will entail the cancellation of the reservation request.

Once we have received the Deposit, we will confirm your reservation in writing or by e-mail. Reception reserves the right to assign the Camping Place, Mobile Home or Bungalow number.

Clients who arrive with reservations will be entitled to a site with shade and an electrical outlet.

Mobile Home and Bungalow bookings will be held until 12:00 hours on the day following that for which the booking has been made.

Once this period has elapsed, the Camping reserves the right to re-rent the space in question.

This reservation is personal and cannot be changed without authorization from Reception.

For cancellations made up to 30 days before the arrival date, 95% of the deposit will be refunded, and between 29 and 15 days the refund will be 50%. After that time no refund will be made.

Offers are not refundable in any case.

Any modification during the stay, both with regard to the number of guests and the days reserved, will be communicated to Reception immediately. In any case, the minimum amount to be billed will never be less than that corresponding to the period of days reserved.

Arrival and departure times will be:

**DAY OF ARRIVAL:**
The Mobile Home or Bungalow will be available as of 4 PM; however, guests will be allowed into the Camp Ground itself prior to this time.

**DAY OF DEPARTURE:**
The Mobile Home or Bungalow will be left in perfect condition before 10 AM.

- No animals of any kind are allowed in the Mobile Homes or Bungalows.
- The bedding and towel service is not included.

Upon arrival at the campground, guests must make a basic deposit of 150 € per mobile home and 200 € bungalow. This deposit will be returned when the guests check out after the condition of the mobile home or bungalow has been checked for imperfections, cleanliness, broken parts, etc. The amount of the deposit may be increased at any time by the campground reception staff to the amount of their choosing.

Guests must accept this basic requirement in order to be admitted to the mobile homes or bungalows.

The user must verify the booking confirmation and notify “Camping La Siesta” immediately in writing or by e-mail of any error.

Guests must wear the identification bracelet at all times inside the campsite.

**TOURIST TAX**
- 0.50€ per person and night
- Tax is not included in the total Price and must be paid, directly at the campground.
- There is a maximum amount established, corresponding to seven nights per person.
- People under 16 years, are exempt from paying this tax.

**IMPORTANT RULES**
1. The fifth guest in Bungalows must be between the ages from 0 up to 10 years.
2. No animals of any kind are allowed in the Mobile Homes or Bungalows.
3. The Bungalow and Mobile Home areas are exclusively for the use of guests staying in them. An Accommodation Visitors Tariff is available when these visits exceed the maximum permitted capacity. This tariff includes lunch in the campsite restaurant.
4. Guests staying in the camping area who have relatives, friends or acquaintances staying in bungalows or mobile homes may not make use of the facilities and services of the latter in excess of the maximum contracted capacity.

**RESERVATIONS**
1. Published prices may differ from those listed on the website, which shall be valid for online bookings only.
2. Rates valid subject to availability.
   You can check availability at www.lasiestasalou.com or by calling +34 977 38 08 52.
3. Rates may change due to modifications in current law.

ALL RESERVATIONS, WHETHER OR NOT THEY HAVE BEEN CONFIRMED, SHALL BE SUBJECT TO VERIFICATION OF THE INFORMATION ENTERED ON THE FORMS. CONSEQUENTLY, THE CAMPGROUND RESERVES THE RIGHT TO CANCEL ANY RESERVATION AT THE TIME THIS INFORMATION IS CHECKED.