



# BOOKING CONDITIONS

## CAMPING PITCH



The Reservation request can be made by phone or directly through our web site at [www.lasiestasalou.com](http://www.lasiestasalou.com)

The online pre-booking service allows you to check availability, work out the total cost of your stay and pay a deposit to hold your booking.

Your booking confirmation will be e-mailed to you within a short time, along with a receipt for your deposit.

The Deposit to confirm the booking will be:

- Camping plot Bookings: 30 % of the total amount.

The Deposit should be received within a maximum period of 15 days upon acceptance of the request. Payment may be made by Bank Transfer to our account (BIC BSABESBB) (IBAN ES 76) 0081-0169-31-0001287730, indicating the name and dates of the reservation or by paying on-line directly on the link found in the e-mail of acceptance of pre-booking.

Failure to make the payment before this date will entail the cancellation of the reservation request.

Once we have received the Deposit, we will confirm your reservation in writing or by e-mail. Reception reserves the right to assign the Camping Place, Mobile Home or Bungalow number.

Clients who arrive with reservations will be entitled to a site with shade and an electrical outlet.

Camping plot bookings will be held until 22:00 hours on the day for which the booking has been made.

Once this period has elapsed, the Camping reserves the right to re-rent the space in question.

This reservation is personal and cannot be changed without authorization from Reception.

For cancellations made up to 40 days before the arrival date 90% of the deposit will be refunded and between 39 and 20 days the refund will be 50%. After that time no refund will be made.

Offers are not refundable in any case.

Any modification during the stay, both with regard to the number of guests and the days reserved, will be communicated to Reception immediately. In any case, the minimum amount to be billed will never be less than that corresponding to the period of days reserved.

Arrival and departure times will be:

### DAY OF ARRIVAL:

The Camping spaces will be available from 12 noon.

### DAY OF DEPARTURE:

The Camping spaces shall be free before 12 noon.

The user must verify the booking confirmation and notify "Camping La Siesta" immediately in writing or by e-mail of any error.

Guests must wear the identification bracelet at all times inside the campsite.

### TOURIST TAX

- 0.50€ per person and night.
- Tax is not included in the total Price and must be paid cash, directly at the hotel.
- There is a maximum amount established, corresponding to seven nights per person.
- People under 16 years, are exempt from paying this tax.

### CAMPINGGROUND IMPORTANT RULES

1. Days accumulated over a single period must be used consecutively.
2. Visiting times: 09:00 - 24:00.
3. The full price of the contracted stay, less the amount sent to make the reservation, must be paid at check-in.
4. The Bungalow and Mobile Home areas are exclusively for the use of guests staying in them. An Accommodation Visitors Tariff is available when these visits exceed the maximum permitted capacity. This tariff includes lunch in the campsite restaurant.

5. Guests staying in the camping area who have relatives, friends or acquaintances staying in bungalows or mobile homes may not make use of the facilities and services of the latter in excess of the maximum contracted capacity.

Published prices may differ from those listed on the website, which shall be valid for online bookings only.

Rates valid subject to availability. You can check availability at [www.lasiestasalou.com](http://www.lasiestasalou.com) or by calling +34 977 38 08 52.

Rates may change due to modifications in current law.

ALL RESERVATIONS, WHETHER OR NOT THEY HAVE BEEN CONFIRMED, SHALL BE SUBJECT TO VERIFICATION OF THE INFORMATION ENTERED ON THE FORMS. CONSEQUENTLY, THE CAMPGROUND RESERVES THE RIGHT TO CANCEL ANY RESERVATION AT THE TIME THIS INFORMATION IS CHECKED.